

WHAT TO EXPECT

When booking with The Travel Designer, you are guaranteed excellent and personal service from the planning process to the completion of your clients' travels. We are your safety net on the ground, and with our expert knowledge and personal connections, we will ensure your journey goes as smoothly as possible.

❖ Personal Service

We spend time getting to know you and designing your trip to fulfill your wishes. We always aim to answer calls and emails within 24 hours; however, we are constantly balancing all our clients' needs and any emergencies that may occur. Do not forget, we are in a different time zone. Our normal office hours are Mon – Fri, 8.30am – 4.30pm CET. Calling us is the fastest way to reach us - we are available 24/7 for emergencies.

❖ Expert Knowledge

We are on site here in Scandinavia, and have personally seen, experienced and evaluated a majority of the products we offer. We have in-depth, personal knowledge as well as extensive connections as we have visited and fostered relationships with the suppliers we work with. They can be expected to go above and beyond for our clients. We are not steered by money or commission but by the quality of our suppliers. We choose only the best. Our clients' profiles determine which properties and experiences we include.

❖ We are your safety net

If something unexpected were to happen during your trip or last minute changes were required, we will work behind the scenes to ensure your trip gets back on track as smoothly as possible. It is often in such circumstances our expert knowledge and personal connections come into play; we have first-hand knowledge and know the infrastructure, the areas, the hotels and the suppliers, and we will utilize this to your advantage.

❖ What should you expect a trip to cost?

We create high quality bespoke tours, tailored to your individual needs. You should expect a trip to cost from around USD 400 per person per day, depending on the type of trip. It is important to be upfront about your budget when booking with us, as that allows us to deliver the best possible experience for your budget.



❖ What are you paying for?

You are paying for our personal service and for us to manage all aspects of your booking before and during your travels. We offer you privileged insiders' access throughout your trip; many of our experiences are simply not available online. This meticulously collected knowledge has been gained through years of extensive travelling. You are also provided with our amenities and personal touches, be that a surprise gift on your birthday, a private guided tour or other complimentary services. We also provide you with a personalized extensive travel package.

❖ Testimonials

Please refer to our [Testimonials page](#) to see what past travelers have said about us.

